

## Other

### Group Outings

If you are planning a large group outing, please call the office to alert route of pick-up location (812) 376-2506. We do not reserve seats on the bus for outings; this is just to notify the driver.

### Service Animals

Owners must have control of service animal at all times. Animals that are not Guide, Signal, or Service Animals are considered pets and must be carried in an appropriate enclosed carrier (pet taxi).

### Do Not Leave Packages/Backpacks Unattended!

## Paused Fare Structure

- All ColumBUS Transit service fares have been paused indefinitely.

## ColumBUS App



**ColumBUS**

[www.columbusindianatransit.com](http://www.columbusindianatransit.com)



## Rules



*Drinks with screw on lids are allowed. All others are prohibited. Eating is not allowed on the bus.*



*Personal items must fit under the seat or in your lap and limited to what you can carry in one trip.*



*Carts, walkers, and strollers must be folded (unless small enough to fit on your lap, between your feet, without taking up other seats) and secured out of the aisle. Drivers are not permitted to assist.*



*Shoes and a shirt must be worn while on the bus. No wet bathing suits. T-shirts must be worn over bathing suits.*



*Elementary aged children (and under) must be accompanied by someone at least 14 years old.*



*Use headphones with all electronic devices. No speaker chat.*



*Pets in carriers are permitted if they fit on your lap.*



*No sleeping*



*Smoking/vaping is not allowed on the bus or at bus stops.*



*Profanity and unruly behavior is not tolerated.*



*For safety reasons, avoid talking to the driver while bus is in motion.*



*Priority seating area is for seniors and persons with disabilities.*



*Laundry must be in sealed containers only and limited to what you can carry in one trip.*



*No carrying firearms or weapons of any type. (Unless specifically authorized by law)*

## How To Ride

### Be visible at the bus stop.

- Wave to the driver.
- Wear light colored clothing.
- Use flashlight or cell phone light at night or early morning.
- **Make sure we don't pass you by!**

### Take a Seat

- Hand to handrail while boarding.
- Hold on. Use handrails to steady yourself on the way to your seat.
- Choose your seat quickly and sit down, then avoid changing seats while the bus is in motion.
- Standing is permissible if holding onto a handrail.
- Do not block the aisle.
- Watch for your stop and pull yellow cord one block prior to stop.
- Driver will drop you off at designated stop.
- All riders must be behind yellow safety line while bus is in motion.

### Exiting

- Exit from rear door whenever possible.
- NEVER cross in front of bus.
- Wait until the bus drives away so you have a clear view of traffic.

### Mobility Devices

- All mobility devices will be secured with a four point securement system.
- All motorized mobility devices should be turned off after boarding and remain turned off until driver has completed restraint removal.
- No items can be hanging on the back or side of mobility device.
- If the pick up or drop off site is unsafe, the passenger may be asked to board or disembark at an alternate safe location.
- Transfer to a seat if possible.

### Courtesy

- No feet on the seats
- No skates worn on the bus
- No hazardous materials, including weapons of any kind, explosives, corrosive liquids, gas cans (unless new and empty) and flammable materials.
- No bags of aluminum cans
- No pan-handling
- No soliciting
- No joy riding
- Ride quietly and respect the rights of other passengers
- No littering or unsanitary conditions in buses or at stops

### Lost Items

ColumBUS Transit is not responsible for lost or stolen items. To check on lost items, please call our office at (812) 376-2506.



850 Lindsey Street,  
Columbus, Indiana 47201

(812) 376-2506



[www.columbus.in.gov/columbus-transit](http://www.columbus.in.gov/columbus-transit)

*For a digital copy please see our website*



[www.columbusindianatransit.com](http://www.columbusindianatransit.com)

*For live GPS, Text Alerts & Detours*



[www.facebook.com/columbustransitindiana](http://www.facebook.com/columbustransitindiana)



# Rider's Guide

Updated June 2022

## Holidays & Special Occasions

ColumBUS Transit does NOT run Sundays or Major Holidays: (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day or Christmas Day). Prior to any changes, a notice will be posted on city buses, Facebook and on the ColumBUS app. You may also check our local newspaper (The Republic).

For weather closing information, call our office at 812-376-2506, tune in to local radio stations or check our Facebook Page.



Route 1	Route 2	Route 3	Route 4	Route 5
<b>Boarding Point ..... Time</b> <b>DESIGNATED STOPS ONLY</b> Leave Depot Outbound ..... :05 Washington St & 11th St ..... :07 Washington St & 19th St ..... :09 27th St & Lafayette St ..... :11 27th St & Maple St ..... :12 Central Ave (Kroger) ..... :15 Central Ave & Rocky Ford Rd ..... :16 Central Ave & Parkside Dr ..... :18 Central Ave & Whitney Ct ..... :18 Poshard Dr & Wade Dr ..... :19 Poshard Dr (The Annex Apts.) ..... :20 Middle Rd (Pull off before Doup on right) ..... :21 Middle Rd & Parkside Dr ..... :22 Middle Rd (Between Parkside & Rocky Ford) ... :22 Middle Rd (North Park Medical Area) ..... :24 Herman Darlage Dr /Nexus Park/Fair Oaks ..... :26 25th St (American Legion) ..... :27 25th St (Clover Center) ..... :29 Target Inbound ..... :35 Beam Rd (Clover Center) ..... :36 Marr Rd & Forsythia Dr ..... :38 Marr Rd & Kensington Blvd ..... :40 Rocky Ford Rd (Candlelight #1) ..... :41 Rocky Ford Rd (Candlelight #2) ..... :41 Rocky Ford Rd (The Woods) ..... :43 Central Ave (Ray's Auto Repair) ..... :45 Home Ave & 27th St ..... :46 Home Ave & 25th St (North of Subway) ..... :47 22nd St & Pearl St ..... :49 Lafayette St & 17th St ..... :50 Wash St & 14th St ..... :51 8th St & Jackson St ..... :53 Depot at Mill Race Station ..... :55	<b>Boarding Point ..... Time</b> Leave Depot Outbound ..... :05 5th St & Jackson St ..... :07 (Post Office) 5th St & Lafayette (Library) ..... :08 22nd St & Chestnut St (Donner Park) ..... :13 22nd St & Central Ave ..... :15 25th St & Hawcreek Ave ..... :17 (New Tech / Lincoln Park) 25th St & Taylor Road (Eastbound)..... :21 Waycross Dr ..... :23 (Villas/Smith School) Eastgate Dr & Lockerbie Dr ..... :25 (Lincoln Village) 25th St & Taylor Road (Westbound)..... :27 Leave Target Inbound ..... :35 National Rd & Hawcreek Blvd. .... :37 (Eastbrook) Central Ave ..... :39 (Old Kroger Stop) Central Ave & 25th St ..... :40 (25th Street Shopping Center) Central Ave & 22nd St ..... :41 22nd St & Home Ave ..... :43 Home Ave & 17th St ..... :44 California St & 11th St ..... :47 5th St & Lafayette St (Library) ..... :51 Depot at Mill Race Station ..... :55	<b>Boarding Point ..... Time</b> Leave Depot Outbound ..... :05 7th St (Central Middle School)..... :09 7th St & Smith St..... :12 Gladstone Ave & 17th St (Hospital)..... :15 Beam Rd (Two Worlds / Rally's)..... :18 25th St (Fairington / Charleston Square) ..... :22 Fox Point Dr & Health Dept..... :23 29th St & Flintwood Dr ..... :24 Clifty Crossing (Hobby Lobby) ..... :29 Leave Target Inbound ..... :35 <b>DESIGNATED STOPS ONLY</b> 20th St ..... :35 Beam Rd..... :37 17th St/Hospital ..... :40 Hawcreek Ave & 19th ..... :41 25th St/Nexus Park ..... :43 Central Ave & 23rd St ..... :44 Central Ave & 18th St ..... :45 Central Ave & 14th St ..... :46 Ashford Park Apartments ..... :47 10th St & Union St ..... :48 11th St & Sycamore St..... :49 Washington St & 11th St..... :51 8th St & Jackson St ..... :52 Depot ..... :55	<b>Boarding Point ..... Time</b> Leave Depot Outbound ..... :05 2nd St & Lafayette St ..... :08 (Barth Co Jail) State St & Center St..... :10 (Love Chapel) Wehmeier St ..... :16 Indiana Ave & Marr Rd ..... :17 (East High School / Columbus Christian) McKinley Ave & McClure Rd ..... :18 (McDowell) 10th St & Creekview Dr..... :22 (Goodwill / AMC / Walmart) Leave Target Inbound ..... :35 McClure Rd & 10th St..... :38 (Quail Run / DSI) 9th St & Schnier / Pavilion Dr ..... :40 (Mapleview / Centerstone) Marr Rd & Indiana Ave..... :42 (East High School / Columbus Christian) Indiana Ave & Gladstone Ave ..... :43 McKinley Ave & Hope Ave ..... :47 (Five Points, FFY) Pence Calla St & State St..... :49 3rd St & Lafayette St..... :51 (McDonald's / Dairy Queen) Brown St & 4th St..... :53 (Cummins / Post Office) Depot at Mill Race Station ..... :55	No Stops on Jonathan Moore Pike <b>Outbound</b> <b>Location ..... Time</b> Depot at Mill Race Station ..... :05 8th St & Washington St..... :06 8th St & California St ..... :09 3rd St & Franklin St ..... :12 Merchant Mile & Carr Hill Rd ..... :16 (Walmart / Goodwill) Carr Hill Rd on Request ..... :18 (Walgreens / Speedway) River Bend / Chicago's Pizza / Papa's Grill ..... :22 Westhill Shopping Center (Jay C)..... :24 Pine Ridge Dr (Westwood Pines)..... :26  <b>Inbound</b> Goeller Blvd (Marriott) ..... :28 Colorado Rd (Spruce Ridge)..... :29 Two Mile House Rd (Days Inn) ..... :30 Merchant Mile (Sam's Club) ..... :34 Carr Hill Rd (Walmart)..... :36 3rd St & California St ..... :45 Franklin St & 5th St ..... :47 (Library) 8th St & Washington St..... :48 Jackson St & 5th St ..... :50 (Cummins GOB / Post Office) 5th St & Brown St (Indigo) ..... :51 Depot at Mill Race Station ..... :53

## ColumBUS Rack & Roll

- Racks are designed to accommodate two wheeled single seat bicycles.
- Please make sure all loose personal items are removed from bike.
- Wait until the bus has come to a complete stop and bus has been lowered prior to stepping toward bus to load bike.
- Make eye contact with the bus driver to ensure it is safe to approach the bus.
- If you are a first time Rack & Roll user, the driver may instruct you on how to properly and safely secure your bike if needed.

- Pull down the bike rack mounted on the front of the bus by squeezing the handle and lowering the rack.
- Load your bike, using the slots closest to the bus first. Make sure that the handlebars face the curb-side of the bus. For the second bike, the handlebars should face the street side of the bus.
- To secure your bike in the rack, raise the support arm to the top of the FRONT TIRE. After the bicycle is secured, go ahead and board the bus.
- There is no extra fee for using our Rack & Roll service. Children 12 and under may use the rack only when accompanied by an adult.
- Bicycles are not permitted on the bus.

- As you approach your stop, inform the driver you will be unloading your bike. Please use the front door to exit the bus if you have a bike in the rack.
- Unload your bike and stay near the curbside of the bus, never the traffic side.
- If no one is waiting to load a bike or there are no other bikes in the rack, fold the rack up toward the bus and it will lock in place automatically.
- Be aware of vehicle traffic when loading or unloading your bicycle.
- Be sure to load and unload your bicycle towards the curb.
- Avoid kneeling or squatting out of the bus drivers line of vision. When loading or unloading bike, make eye contact with the driver.
- ColumBUS is not responsible for damage incurred to bicycles on ColumBUS bicycle racks.

**Hours of Operation**  
**Fixed Route & Call-A-Bus**  
 Monday - Friday 6AM - 8PM  
 Saturday 8AM - 5PM

**Administration Office Hours**  
 Monday - Friday 8AM - 4PM  
 (Call-a-Bus reservations taken by Voicemail on Sunday from 8AM - 4PM)