

Optum® Specialty Pharmacy Transition

Overview

The Optum® Specialty Pharmacy team, formerly known as BriovaRx, will be available to assist your employees and dependents during the transition to prevent any disruption with their specialty medications and supplies. Our specialized team will be available beginning December 1, 2019 through February 14, 2020 to address any questions related to the transition.

How it works

Employees can call into the Optum® Specialty Pharmacy team December 1, 2019 through February 14, 2020 at **1-877-402-1816**. Our specialized team is available to work with employees and dependents who require an extra level of assistance with the transition.

The Optum® Specialty Pharmacy team is available to assist with the following:

- **Questions related to the transition:** The transition team will be able to address any questions related to disruption letters that were received.
- **Review Prescription Drug Coverage:** The member's drug coverage can be reviewed.
 - For any drugs requiring prior authorizations, our experts will be able to provide member's with their next steps.
 - For any drug exclusions, alternatives will be provided.
- **Prescriber Outreach:** For any members using Optum® Specialty Pharmacy, our team will be able to send a request to their prescriber to request a prescription for their medications.
- **Access to a Consulting Pharmacist:** Our consulting pharmacists are available to answer more in-depth clinical questions your members may have regarding any changes in their medications.

The Optum® Specialty Pharmacy team is an inbound solution for your employees and their dependents to ensure a smooth transition to their new specialty pharmacy. In the event an employee or dependent calls their Member Services toll free number on the back of their card instead, our dedicated team of advocates will be able to connect the employee with the Optum® Specialty Pharmacy team.